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CD-BSS Billing Engineers & Integrators

Date: Jun 27, 2014

Location: Athens, GR

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Company: Ericsson

Req ID: 20973

Ericsson Overview

Ericsson is a world-leading provider of telecommunications equipment & services to mobile & fixed network operators. Over 1,000 networks in more than 180 countries use Ericsson equipment, & more than 40 percent of the world's mobile traffic passes through Ericsson networks. Using innovation to empower people, business & society, we are working towards the Networked Society, in which everything that can benefit from a connection will have one. At Ericsson, we apply our innovation to market-based solutions that empower people & society to help shape a more sustainable world.

We are truly a global company, working across borders in 175 countries, offering a diverse, performance-driven culture & an innovative & engaging environment where employees enhance their potential everyday. Our employees live our vision, core values & guiding principles. They share a passion to win & a high responsiveness to customer needs that in turn makes us a desirable partner to our clients. To ensure professional growth, Ericsson offers a stimulating work experience, continuous learning & growth opportunities that allow you to acquire the knowledge & skills necessary to reach your career goals.

Job Summary

Ericsson Hellas is looking for new recruits as part of the Ericsson "DREAM.CHANGE.NOW." program.

DREAM.CHANGE.NOW. is the Ericsson RMED (Region Mediterranean) program which aims to build the next generation of employees in our Region by attracting the most competent, high performing and motivated young people in the industry.

CD-BSS Billing Engineers & Integrators

Job Description:

As an IT Engineer, the candidate will investigate, deliver restorations and produce solutions in the BSS (Billing, Charging) area for Ericsson customers.

The role is part of customer team and work in customer premises or remotely for the customer wherever possible. The administrator installs, configures, setup the required customer products/systems and their relative sizing and optimization.

The IT Engineer tester tests the customer systems duties (both overall and/or per individual modules/components) and identifies all anomalies respect of system specification and makes a first diagnosis of possible causes.

Integration: installation, configuration and integration of Ericsson's BSCS Billing solutions (work with the customer on-site or from the back-office as a member of the implementation team)

Support: Investigate technical problems, troubleshoot systems that are in operation and if requested, participate in the remedy of systems in case of critical situations.

Participation on business configuration in accordance to customer's service contract.

Personal Qualifications:

- Bachelor degree in Computer Science, Engineering or equivalent.

- New graduates or employees with small working experience (up to two years)

- Good written and spoken English

- Good attitude & interpersonal skills

- Ability to perform in a multi-tasking and team-oriented environment

- Ability to show active participation within a team – be engaged

- General "open source" knowledge, "hands on" approach and a "can do" attitude

Technical skills:

- Good knowledge on Operating System (Solaris, Unix, Linux). VM knowledge (VMWare, VitrualBox etc.) would be a plus

- Knowledge of Shell scripting (Perl, python and Java will be an added advantage)

- Database knowledge (Oracle, PL/SQL, MySQL)

- Experience with technical trouble shooting

Optional skills:

- Knowledge on basic networking concepts. CCNA would be a plus

- Exposure to open source technologies

- Good GSM understanding

Primary country and city: Greece (GR) || Other/Not Applicable || Athens || Consulting&SysInt IT; ProdMgt; R&D SalesStratMkt&ComMgt ServEng; SharedServ; Stud&YP Supply&Log

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